



Guarantee and warranty application – sequ. No. CS.: ____ - ____

Applicant

| | |
|---------|-------------------|
| Name: | Street: |
| Phone: | Postal code/City: |
| E-Mail: | Fax: |

Crane

| | |
|--|------------------|
| Crane type: | Serial number: |
| Date of delivery to customer according to acceptance protocol: | Operating hours: |
| Date of damage: | Date of repair: |

Customer

| | |
|---------|-------------------|
| Name: | Street: |
| Phone: | Postal code/City: |
| E-Mail: | Fax: |

Damage report

| | |
|---------------|-------|
| Order number: | Date: |
|---------------|-------|

Report:



Working hours

| | | | |
|-----------|--------------|-------------|-------------|
| Quantity: | Hourly rate: | Total cost: | Value date: |
|-----------|--------------|-------------|-------------|

Guarantee or warranty is requested for the following parts:

| Quantity | Item no. | Naming | with reimbursement of costs | In natura |
|----------|----------|--------|-----------------------------|--------------------------|
| | | | | <input type="checkbox"/> |
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| | | | |
|---|----------------|--------------|-------|
| The installed parts already received with delivery note: | Delivery bill: | from: | Date: |
| The defective parts sent in on: | | | Date: |

| Documents | Will be attached |
|--|--------------------------|
| Handover and instruction conf. / Guarantee commencement notification | <input type="checkbox"/> |
| Service and maintenance book (current status) | <input type="checkbox"/> |

Hereby it is confirmed that the information provided corresponds to the facts

| | |
|-------|------------|
| Date: | Signature: |
|-------|------------|

Request approved rejected

| | |
|-------|------------|
| Date: | Signature: |
|-------|------------|

The guarantee and warranty application must be sent to Penz crane GmbH immediately, at latest three days after detection of the defect.
ATTENTION: A warranty and guarantee claim is only given after the defective parts have been handed in.